



Registration and Cancellation Terms & Conditions

By registering for SparkThink@JAM, you agree to the following:

Payments

All registration fees must be paid online with Visa, MasterCard, Discover, and American Express by May 15, 2024. Purchase orders are not recognized as a form of payment. A receipt will be emailed with the registration confirmation at the end of the registration process.

Changes

To modify your registration, please contact JAM@jenzabar.com.

Cancellation

You may cancel and receive a full refund in the form of the original payment if we are notified of your cancellation in writing to JAM@jenzabar.com by **April 30, 2024**. After that date, you may send a substitute in lieu of a refund, but no refunds will be issued.

Any changes that would result in a refund must be made by **April 30, 2024**. No refunds of any kind will be issued after **April 30, 2024**, and any unused complimentary registrations will be forfeited.

If you fail to notify JAM of your cancellation or substitution by **April 30, 2024**, you will be responsible for the full registration amount and no refunds will be issued.

There will be no refunds due to weather or other travel delays.

The cancellation policy applies to all JAM and SparkThink@JAM programs.

Should Spark451 cancel SparkThink@JAM, all registration fees paid will be refunded 100%, regardless of date. No credit will be given for complimentary registrations.

Name Badge Security

Each attendee is issued a name badge during onsite registration check-in. Due to safety and security measures, each attendee must pick up their own badge at registration check-in. The badge must be worn at all times during the conference for access to sessions, meals and events. If a badge is lost or damaged, a \$25 replacement fee will be charged. Badge swapping is not permitted. Anyone found wearing a badge that does not match his/her identification will be removed from the conference without a refund.

Please contact JAM@jenzabar.com with any questions.